

INFORMATION SECURITY POLICY

UnipolTech is the Unipol Group's **competence centre** for **innovative technologies and services concerning the insurance telematics sector**.

Unipoltech's Management declares that it applies an Information Security Management System (ISMS) for "**telematics services for insurance purposes and for the management of vehicle mobility**" that implements the information security requirements expressed in the international standard ISO/IEC 27001.

The strategic objectives of the ISMS are:

- ✓ identify the **risk conditions** for Information Security involving people, goods, services and implement appropriate **countermeasures and controls** to ensure the achievement of the standards defined by the company;
- ✓ comply with the **legal requirements and the contractual commitments** undertaken with the users of the service;
- ✓ ensure the **operational continuity** of the service;
- ✓ **train and improve the safety awareness** of the personnel involved;
- ✓ **continuously improve** safety on the basis of defined objectives and results obtained;
- ✓ manage and control **strategic suppliers**.

Unipoltech provides its services according to defined procedures and rules that provide for:

- ✓ draw up appropriate **information security** policies and procedures;
- ✓ **manage factors** that may constitute a **risk** to information security and to the achievement of **business objectives** and stakeholder **expectations**;
- ✓ define appropriate **objectives and targets**, making the necessary resources available;
- ✓ **protect** the strategic business assets involved in the service;
- ✓ identify and implement actions for **monitoring and improving** security;
- ✓ manage the prevention and treatment of **security incidents**;
- ✓ adopt systems to ensure **Business Continuity**;
- ✓ identify and control suitable **suppliers** to ensure the safety of the services provided;
- ✓ **comply with the provisions of the law** concerning data and information security, including **Privacy** legislation, maintaining continuous updating and verifying the methods of application;
- ✓ involve internal and critical suppliers' staff in **education and training activities** aimed at improving **knowledge, competence and awareness** on safety aspects;
- ✓ activate internal controls for monitoring **the Management System** to guarantee information security;
- ✓ verify the **adequacy of the controls implemented in the ISMS** through internal audits;
- ✓ periodically verify the **adequacy and effectiveness of the implemented ISMS** and identify improvement objectives and plans;
- ✓ **communicate** safety policies, objectives and targets to the functions involved in the provision of the service.

The managers of each company function must ensure that the **company's Information Security Policy** is **understood and implemented by all personnel** in the performance of their activities.